

## PUBLIC NOTICE



### Technical verification of targeted electrical meters and demand-side management devices

24 March 2022

The City of Windhoek hereby informs the residents that it will be conducting a technical verification exercise for targeted electricity billing meters and demand-side management devices from **28 March 2022 to 30 April 2023**. The purpose of this exercise is to ensure that the electricity meters and demand-side management devices at the targeted sites are fully functional and replaced where required.

The municipal officials need access to the targeted properties within the boundaries of Windhoek to carry out this important exercise. The verification will take place during weekdays **(Monday to Friday) from 8:00 to 16:30**. The officials carrying out this exercise will be identifiable by the navy-blue two-piece overall with grey reflectors stripes and the City of Windhoek logo as per picture above. The officials will also display their City of Windhoek verification officers' employee cards.



Please note that this exercise is targeted at a limited number of customers and should not be confused with the municipal services audit currently underway.

The public cooperation in the completion of this exercise will be highly appreciated. Refusal to allowed access to the property will lead to disconnection of electricity until access is granted.

**For any questions during this exercise, please contact our Customer Contact Centre on 061 – 290 3777 or [enquiry@windhoekcc.org.na](mailto:enquiry@windhoekcc.org.na)**

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