

PUBLIC NOTICE



Continuation of City of Windhoek Municipal Service Audit 2022

6 April 2022

Please take note that the City of Windhoek Municipal Service Audit will be extended to all **Katutura Body Corporates** that were not visited during the initial audit as of the **07 April, 2022**. The audit aims to verify that information on our municipal billing system corresponds with the actual services rendered.

To carry out the audit exercise, municipal officials need to have access to all properties in Windhoek as stipulated in the Local Authority Act 23 of 1992 Section 91(1&2).

The audit will be carried out on weekdays during business hours from 7:30 to 16:30 and from 16:30 to 19:00 and on weekends from 8:00 to 16:00. No audit are done outside the above designated times. Therefore, no entries should be allowed in properties for audit reasons.

City of Windhoek municipal officials doing the audit will be identifiable by navy blue t-shirts branded with the City of Windhoek logo. The officials will also display their City of Windhoek employee cards. The officials will also have their personal protective equipment and they will adhere to COVID-19 guidelines when visiting

The public cooperation in the completion of this exercise will be highly appreciated.

For any questions during the audit, please contact our Customer Contact Centre on 061-290 3777.

Issued by: Office of the Chief Executive Officer
Corporate Communications, Marketing and Public Participation

